

Carolina Family Health Centers, Inc.

Carolina Family Dental Center • Freedom Hill Community Health Center • Harvest Family Health Center • Wilson Community Health Center

Discrimination is Against the Law

Carolina Family Health Centers, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, sex, or disability. Carolina Family Health Centers, Inc. does not exclude people or treat them differently because of race, color, national origin, age, sex, or disability.

Carolina Family Health Centers, Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats)

Carolina Family Health Centers, Inc. provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact any staff person.

If you believe that Carolina Family Health Centers, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, sex, or disability, you can file a grievance with:

Corina Buzard, Chief Compliance and Quality Officer

303 Green Street East, Wilson, NC 27893

252-243-9800 ext. 230

cbuzard@cfhnc.org

Grievances may be filed in person or by mail, fax, or email. If you need help filing a grievance, Corina Buzard, Chief Compliance, and Quality Officer is available to help you.

You can also file a civil rights complaint with:

U.S. Department of Health and Human Services, Office for Civil Rights

Office for Civil Rights Complaint Portal

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaints may be filed electronically through the complaint portal, by mail, or by phone.