

Carolina Family Health Centers, Inc.

Carolina Family Dental Center • Freedom Hill Community Health Center • Harvest Family Health Center • Wilson Community Health Center

Discrimination is Against the Law

Carolina Family Health Centers, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), sex (which include, but is not limited to sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity; and sex stereotypes), age, or disability.

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact any staff member.

If you believe that Carolina Family Health Centers, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Corina Buzard, Chief Compliance and Quality Officer

303 Green Street East, Wilson, NC 27893

252-293-0013 ext. 230

CFHCCompliance@cfhcnc.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Corina Buzard, Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with:

- U.S. Department of Health and Human Services, Office for Civil Rights
- Electronically through the Office for Civil Rights Complaint Portal available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Carolina Family Health Centers, Inc. website: www.cfhcnc.org

February 2025

EXEC-306.03 Nondiscrimination Position Statement

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Notice of Availability	
ENGLISH	If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 252-293-0013 or speak to your provider.
Español (Spanish)	Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 252-293-0013 o hable con su proveedor.
中文 (Chinese)	如果您說[中文]，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 252-293-0013 或與您的提供者討論
Việt (Vietnamese)	Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 252-293-0013 hoặc trao đổi với người cung cấp dịch vụ của bạn.
한국어 (Korean)	[한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 252-293-0013 번으로 전화하거나 서비스 제공업체에 문의하십시오.
Français (French)	Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 252-293-0013 ou parlez à votre fournisseur.
العربية (Arabic)	إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. تتوفر أيضًا المساعدات والخدمات المساعدة المناسبة لتوفير المعلومات بتنسيقات يسهل الوصول إليها مجانًا. اتصل بالرقم 0013-293-252 أو تحدث إلى مزود الخدمة الخاص بك.
Hmoob (Hmong)	Yog hais tias koj hais Lus Hmoob muaj cov kev pab cuam txhais lus pub dawb rau koj. Cov kev pab thiab cov kev pab cuam ntxiv uas tsim nyog txhawm rau muab lus qhia paub ua cov hom ntaub ntauv uas tuaj yeem nkag cuag tau rau los kuj yeej tseem muaj pab dawb tsis xam tus nqi dab tsi ib yam nkaus. Hu rau 252-293-0013 los sis sib tham nrog koj tus kws muab kev saib xyuas kho mob.
Русский (Russian)	Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 252-293-0013 или обратитесь к своему поставщику услуг.
Tagalog	Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 252-293-0013 o makipag-usap sa iyong provider.
తెలుగు (Telugu)	మీరు తెలుగు మాట్లాడితే, మీకు ఉచిత భాషా సహాయ సేవలు అందుబాటులో ఉంటాయి. యాక్సెస్ చేయగల ఫార్మాట్‌లలో సమాచారాన్ని అందించడానికి తగిన సహాయక సహాయాలు మరియు సేవలు కూడా ఉచితంగా అందుబాటులో ఉంటాయి. 252-293-0013 కి కాల్ చేయండి లేదా మీ ప్రొవైడర్‌తో మాట్లాడండి.
Portuguese (Brazil)	Se você fala Português do Brasil, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 252-293-0013 ou fale com seu provedor.
Deutsch (German)	Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzen zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 252-293-0013 an oder sprechen Sie mit Ihrem Provider.
हिंदी (Hindi)	यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 252-293-0013 पर कॉल करें या अपने प्रदाता से बात करें।
தமிழ் (Tamil)	நீங்கள் தமிழ் பேசினால், இலவச மொழி உதவி சேவைகள் உங்களுக்கு கிடைக்கும். அணுகக்கூடிய வடிவங்களில் தகவல்களை வழங்குவதற்கான பொருத்தமான துணை உதவிகள் மற்றும் சேவைகளும் இலவசமாகக் கிடைக்கின்றன. 252-293-0013 ஐ அழைக்கவும் அல்லது உங்கள் வழங்குநரிடம் பேசவும்.